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BANKWEST OFFSET TRAN ACCT STATEMENT

BSB Number	303-432
Account Number	196145-2
Period	22 May 26 - 13 Jul 26
Page 1 of 7	Statement Number 8

Name	PAN
PEDRO JAMES DONNELLY	34118019

MR PJ DONNELLY
3 VASSAR STREET
COLLINGWOOD PARK QLD 4301

Account of: PEDRO JAMES DONNELLY

Note: DR - indicates debit balance

TRANSACTION DETAILS FOR ACCOUNT NUMBER: 196145-2

Date	Particulars	Debit	Credit	Balance
22 MAY 26	**OPENING BALANCE**			**$2,418.71**
22 MAY 26	To Phone M DONNELLY 12:16AM 22May	$50.00		$2,368.71
22 MAY 26	To Phone PEDRO JAMES DONNE 02:46AM 22May	$1,030.00		$1,338.71
22 MAY 26	IB BPAY 1021904515 TO LATITUDE GEM VISA 6010732008708482 AT 2:49AM	$439.62		$899.09
22 MAY 26	IB BPAY 1021904537 TO humm90 Mastercard 2106158906 AT 2:50AM	$471.37		$427.72
22 MAY 26	To Phone PEDRO JAMES DONNE 03:49PM 22May	$100.00		$327.72
25 MAY 26	To Phone PEDRO JAMES DONNE 05:48AM 23May	$206.00		$121.72
25 MAY 26	To Phone M DONNELLY 12:47PM 23May	$50.00		$71.72
25 MAY 26	IB TRANSFER 1022233101 FROM 303-432-1960838 2:39PM 23MAY		$75.00	$146.72
25 MAY 26	IB TRANSFER 1022320714 FROM 303-432-1960838 8:02AM 24MAY		$3,000.00	$3,146.72
25 MAY 26	To Phone M DONNELLY 08:03AM 24May	$1,000.00		$2,146.72
25 MAY 26	To Phone M DONNELLY 08:34AM 24May	$1,000.00		$1,146.72
25 MAY 26	IB TRANSFER 1022325864 TO 303-432-1960838 8:43AM 24MAY	$80.00		$1,066.72
25 MAY 26	To Phone M DONNELLY 04:57PM 24May	$50.00		$1,016.72
25 MAY 26	To Phone M DONNELLY 06:10PM 24May	$50.00		$966.72
25 MAY 26	To Phone M DONNELLY 11:57PM 24May	$100.00		$866.72
25 MAY 26	To Phone PEDRO JAMES DONNE 08:57AM 25May	$600.00		$266.72
25 MAY 26	To Phone M DONNELLY 06:18PM 25May	$80.00		$186.72
26 MAY 26	IB TRANSFER 1022710563 FROM 303-432-1960838 5:53AM		$1,317.00	$1,503.72
26 MAY 26	Plenti 66232530	$130.93		$1,372.79
27 MAY 26	To Phone M DONNELLY 12:10AM 27May	$100.00		$1,272.79
27 MAY 26	**CARRIED FORWARD**			**$1,272.79**

Make sure you check the entries on this statement carefully. If you see something that doesn't seem right, you should contact us. For more information about your account, how to dispute a transaction or make a complaint, call us on 13 17 19 or message us in the Bankwest App. You can also contact the Australian Financial Complaints Authority, AFCA, an independent external dispute resolution body approved by ASIC, visit the AFCA website (afca.org.au) for more information. Write to: Australian Financial Complaints Authority, GPO Box 3, Melbourne VIC 3001. Email: info@afca.org.au. Call 1800 931 678, free call Monday to Friday 9am-5pm AEST.

Bankwest, a division of Commonwealth Bank of Australia ABN 48 123 123 124 AFSL / Australian credit licence 234945

TRANSACTION DETAILS (Cont.)

Date	Particulars	Debit	Credit	Balance
27 MAY 26	**BROUGHT FORWARD**			**$1,272.79**
27 MAY 26	To Phone M DONNELLY 09:59AM 27May	$50.00		$1,222.79
27 MAY 26	IB TRANSFER 1023048607 FROM 303-432-1960838 1:11PM		$50.00	$1,272.79
27 MAY 26	To Phone PEDRO JAMES DONNE 01:11PM 27May	$50.00		$1,222.79
27 MAY 26	IB TRANSFER 1023048807 FROM 303-432-1960838 1:11PM		$150.00	$1,372.79
28 MAY 26	IB TRANSFER 1023176936 FROM 303-432-1960838 9:33PM 27MAY		$30.00	$1,402.79
28 MAY 26	To Phone PEDRO JAMES DONNE 09:33PM 27May	$30.00		$1,372.79
28 MAY 26	IB TRANSFER 1023305530 FROM 303-432-1960838 9:52AM		$220.00	$1,592.79
28 MAY 26	To Phone PEDRO JAMES DONNE 09:52AM 28May	$210.00		$1,382.79
28 MAY 26	IB TRANSFER 1023325024 FROM 303-432-1960838 11:10AM		$170.00	$1,552.79
28 MAY 26	To Phone PEDRO JAMES DONNE 11:10AM 28May	$168.90		$1,383.89
28 MAY 26	IB TRANSFER 1023325694 FROM 303-432-1960838 11:13AM		$300.00	$1,683.89
28 MAY 26	To Phone PEDRO JAMES DONNE 11:13AM 28May	$300.00		$1,383.89
28 MAY 26	IB TRANSFER 1023334055 FROM 303-432-1960838 11:43AM		$84.00	$1,467.89
28 MAY 26	To Phone PEDRO JAMES DONNE 11:43AM 28May	$85.00		$1,382.89
28 MAY 26	CRe8 Finance 772006756	$1,317.68		$65.21
29 MAY 26	To Phone M DONNELLY 11:17PM 28May	$50.00		$15.21
29 MAY 26	IB TRANSFER 1023616100 FROM 303-432-1960838 11:10AM		$70.00	$85.21
29 MAY 26	To Phone PEDRO JAMES DONNE 11:10AM 29May	$80.00		$5.21
29 MAY 26	IB TRANSFER 1023657886 FROM 303-432-1960838 2:02PM		$120.00	$125.21
29 MAY 26	To Phone PEDRO JAMES DONNE 02:03PM 29May	$119.00		$6.21
01 JUN 26	IB TRANSFER 1023755937 FROM 303-432-1960838 10:52PM 29MAY		$40.00	$46.21
01 JUN 26	To Phone PEDRO JAMES DONNE 10:52PM 29May	$40.00		$6.21
01 JUN 26	IB TRANSFER 1024170434 FROM 303-432-1960838 8:56AM		$100.00	$106.21
01 JUN 26	To Phone PEDRO JAMES DONNE 08:56AM 01Jun	$100.00		$6.21
02 JUN 26	IB TRANSFER 1024380744 FROM 303-432-1960838 6:44AM		$22.00	$28.21
02 JUN 26	IB BPAY 1024380962 TO TMR REG RENEW 48173 50011412316602 AT 6:45AM	$21.90		$6.31
02 JUN 26	IB TRANSFER 1024408056 FROM 303-432-1960838 9:08AM		$70.00	$76.31
02 JUN 26	IB TRANSFER 1024506265 FROM 303-432-1960838 4:06PM		$100.00	$176.31
02 JUN 26	To Phone PEDRO JAMES DONNE 04:06PM 02Jun	$95.00		$81.31
02 JUN 26	To Phone PEDRO JAMES DONNE 06:57PM 02Jun	$8.00		$73.31
02 JUN 26	TMR-Product Payt 1061551954	$72.35		$0.96
03 JUN 26	IB TRANSFER 1024587680 FROM 303-432-1960838 1:02AM		$25.00	$25.96
03 JUN 26	**CARRIED FORWARD**			**$25.96**

TRANSACTION DETAILS (Cont.)

Date	Particulars	Debit	Credit	Balance
03 JUN 26	**BROUGHT FORWARD**			**$25.96**
03 JUN 26	To Phone PEDRO JAMES DONNE 01:03AM 03Jun	$25.00		$0.96
03 JUN 26	IB TRANSFER 1024587715 FROM 303-432-1960838 1:03AM		$40.00	$40.96
03 JUN 26	To Phone PEDRO JAMES DONNE 01:04AM 03Jun	$40.00		$0.96
03 JUN 26	IB TRANSFER 1024820764 FROM 303-432-1960838 6:39PM		$90.00	$90.96
03 JUN 26	To Phone PEDRO JAMES DONNE 06:39PM 03Jun	$20.00		$70.96
03 JUN 26	Brighte Capital 393617	$69.58		$1.38
04 JUN 26	PEDRO JAMES DONNE 11:06AM 04Jun Dep		$4,993.00	$4,994.38
04 JUN 26	PERIODICAL PAYMENT TO COMPLETE VARIABLE HL	$4,527.91		$466.47
04 JUN 26	To Phone PEDRO JAMES DONNE 11:55AM 04Jun	$15.00		$451.47
04 JUN 26	To Phone PEDRO JAMES DONNE 11:57AM 04Jun	$17.00		$434.47
04 JUN 26	To Phone PEDRO JAMES DONNE 12:00PM 04Jun	$40.00		$394.47
04 JUN 26	To Phone PEDRO JAMES DONNE 12:03PM 04Jun	$15.00		$379.47
04 JUN 26	IB TRANSFER 1025074782 TO 303-432-1960838 1:10PM	$900.00		$520.53DR
04 JUN 26	To Phone M DONNELLY 01:11PM 04Jun Petrol	$200.00		$720.53DR
04 JUN 26	IB BPAY 1025112817 TO TELSTRA SERVICES 2100022835991 AT 3:40PM	$85.00		$805.53DR
04 JUN 26	IB BPAY 1025113062 TO LATITUDE GEM VISA 6010732008708482 AT 3:41PM	$246.30		$1,051.83DR
04 JUN 26	UNITED BERRINBA BERRINBA AU PURCHASE AT 3:16PM	$62.26		$1,114.09DR
04 JUN 26	SALARY SUNRISE SURVEYIN		$4,631.75	$3,517.66
05 JUN 26	IB TRANSFER 1025206286 FROM 303-432-1960838 10:43PM 4JUN		$922.00	$4,439.66
05 JUN 26	IB BPAY 1025206469 TO Amber Electric Pty 200631059 AT 10:46PM 4JUN	$150.00		$4,289.66
05 JUN 26	IB BPAY 1025206686 TO URBAN UTILITIES 101125182500002 AT 10:49PM 4JUN	$150.00		$4,139.66
05 JUN 26	IB BPAY 1025206709 TO IPSWICH CITY COUNCIL 2058355 AT 10:49PM 4JUN	$150.00		$3,989.66
05 JUN 26	IB BPAY 1025206728 TO humm90 Mastercard 2106158906 AT 10:50PM 4JUN	$150.00		$3,839.66
05 JUN 26	To Phone PEDRO JAMES DONNE 10:51PM 04Jun	$610.00		$3,229.66
05 JUN 26	To Phone A K DONNELLY 10:52PM 04Jun	$100.00		$3,129.66
05 JUN 26	IB BPAY 1025206943 TO ZIPMONEY PAYMENTS 51784171 AT 10:53PM 4JUN	$90.00		$3,039.66
05 JUN 26	IB BPAY 1025207037 TO Plenti Wholesale 5003479077 AT 10:55PM 4JUN	$135.00		$2,904.66
05 JUN 26	To Phone PEDRO JAMES DONNE 01:30AM 05Jun	$2,000.00		$904.66
05 JUN 26	IB TRANSFER 1025272722 FROM 303-432-1960838 1:45AM		$3,000.00	$3,904.66
05 JUN 26	To Phone PEDRO JAMES DONNE 01:46AM 05Jun	$2,993.00		$911.66
05 JUN 26	IB BPAY 1025397565 TO ZIPMONEY PAYMENTS 51784171 AT 2:14PM	$90.00		$821.66
05 JUN 26	To Phone PEDRO JAMES DONNE 03:04PM 05Jun	$7.00		$814.66
05 JUN 26	**CARRIED FORWARD**			**$814.66**

TRANSACTION DETAILS (Cont.)

Date	Particulars	Debit	Credit	Balance
05 JUN 26	**BROUGHT FORWARD**			**$814.66**
08 JUN 26	To Phone PEDRO JAMES DONNE 03:44AM 06Jun	$20.00		$794.66
08 JUN 26	To Phone PEDRO JAMES DONNE 03:45AM 06Jun	$1.00		$793.66
08 JUN 26	To Phone M DONNELLY 12:47PM 06Jun Lunch	$75.00		$718.66
08 JUN 26	To Phone A K DONNELLY 12:54PM 06Jun	$70.00		$648.66
08 JUN 26	To Phone M DONNELLY 01:03PM 06Jun	$300.00		$348.66
08 JUN 26	To Email M DONNELLY 01:11PM 06Jun	$25.00		$323.66
08 JUN 26	To Phone PEDRO JAMES DONNE 02:50AM 07Jun	$25.00		$298.66
08 JUN 26	To Phone M DONNELLY 08:53AM 07Jun	$30.00		$268.66
08 JUN 26	To Phone PEDRO JAMES DONNE 09:54AM 08Jun	$100.00		$168.66
08 JUN 26	To Pedro J Donnelly 06:10PM 08Jun	$11.00		$157.66
08 JUN 26	To Phone PEDRO JAMES DONNE 06:21PM 08Jun	$70.00		$87.66
09 JUN 26	IB BPAY 1025862536 TO ZIPMONEY PAYMENTS 51784171 AT 4:31AM 8JUN	$65.00		$22.66
11 JUN 26	To Phone PEDRO JAMES DONNE 04:31PM 11Jun	$10.00		$12.66
11 JUN 26	To Phone PEDRO JAMES DONNE 04:33PM 11Jun	$12.00		$0.66
15 JUN 26	PEDRO JAMES DONNE 01:16AM 15Jun T		$100.00	$100.66
15 JUN 26	PEDRO JAMES DONNE 01:17PM 15Jun T		$125.00	$225.66
15 JUN 26	LETS INSURE L20306886 12488387	$94.18		$131.48
15 JUN 26	BUDGET DIRECT 113381201157545230	$128.45		$3.03
17 JUN 26	PEDRO JAMES DONNE 12:32PM 17Jun T		$70.00	$73.03
17 JUN 26	Brighte Capital 393617	$69.58		$3.45
18 JUN 26	To Phone PEDRO JAMES DONNE 03:03PM 18Jun	$500.00		$496.55DR
18 JUN 26	To Phone M DONNELLY 03:04PM 18Jun	$2,000.00		$2,496.55DR
18 JUN 26	To Phone PEDRO JAMES DONNE 03:12PM 18Jun	$200.00		$2,696.55DR
18 JUN 26	To Phone PEDRO JAMES DONNE 03:13PM 18Jun	$250.00		$2,946.55DR
18 JUN 26	IB BPAY 1028484841 TO Amber Electric Pty 200631059 AT 3:14PM	$100.00		$3,046.55DR
18 JUN 26	IB BPAY 1028485048 TO ELGAS LIMITED 1220183276 AT 3:15PM	$149.00		$3,195.55DR
18 JUN 26	IB BPAY 1028485125 TO IPSWICH CITY COUNCIL 2058355 AT 3:15PM	$150.00		$3,345.55DR
18 JUN 26	IB BPAY 1028485184 TO TELSTRA SERVICES 2100022835991 AT 3:15PM	$100.00		$3,445.55DR
18 JUN 26	IB BPAY 1028485235 TO URBAN UTILITIES 101125182500002 AT 3:15PM	$150.00		$3,595.55DR
18 JUN 26	IB BPAY 1028485285 TO ZIPMONEY PAYMENTS 51784171 AT 3:16PM	$100.00		$3,695.55DR
18 JUN 26	IB BPAY 1028485375 TO Plenti Wholesale 5003479077 AT 3:16PM	$150.00		$3,845.55DR
18 JUN 26	IB BPAY 1028485481 TO LATITUDE GEM VISA 6010732008708482 AT 3:17PM	$200.00		$4,045.55DR
18 JUN 26	IB BPAY 1028485557 TO humm90 Mastercard 2106158906 AT 3:17PM	$200.00		$4,245.55DR
18 JUN 26	SALARY SUNRISE SURVEYIN		$5,122.00	$876.45
19 JUN 26	To Phone PEDRO JAMES DONNE 10:25AM 19Jun	$130.00		$746.45
19 JUN 26	To Phone PEDRO JAMES DONNE 11:47AM 19Jun	$500.00		$246.45
19 JUN 26	To Phone PEDRO JAMES DONNE 01:17PM 19Jun	$34.00		$212.45
22 JUN 26	To Phone PEDRO JAMES DONNE 09:21PM 20Jun	$49.00		$163.45
22 JUN 26	**CARRIED FORWARD**			**$163.45**

TRANSACTION DETAILS (Cont.)

Date	Particulars	Debit	Credit	Balance
22 JUN 26	**BROUGHT FORWARD**			**$163.45**
22 JUN 26	To Phone PEDRO JAMES DONNE 01:20AM 22Jun	$40.00		$123.45
22 JUN 26	IB TRANSFER 1029328456 FROM 303-432-1960838 11:59AM		$100.00	$223.45
22 JUN 26	AAMI INSURANCE BRISBANE CITY AUS PURCHASE AT 2:41AM 19JUN	$115.19		$108.26
22 JUN 26	Vodafone Aus A2-33e77801a	$100.08		$8.18
26 JUN 26	PEDRO JAMES DONNE 03:43PM 26Jun Bill		$125.00	$133.18
26 JUN 26	Plenti 67352800	$130.93		$2.25
29 JUN 26	PEDRO JAMES DONNE 04:40PM 29Jun Bank		$1,500.00	$1,502.25
29 JUN 26	IB TRANSFER 1031000871 FROM 303-432-1960838 1:21PM		$1,320.00	$2,822.25
29 JUN 26	IB TRANSFER 1031020906 FROM 303-432-1960838 2:48PM		$500.00	$3,322.25
29 JUN 26	To Phone M DONNELLY 02:49PM 29Jun	$270.00		$3,052.25
29 JUN 26	To Phone PEDRO JAMES DONNE 02:49PM 29Jun	$200.00		$2,852.25
29 JUN 26	To Phone M DONNELLY 03:46PM 29Jun	$30.00		$2,822.25
29 JUN 26	IB TRANSFER 1031036548 FROM 303-432-1960838 3:56PM		$200.00	$3,022.25
29 JUN 26	To Phone M DONNELLY 03:56PM 29Jun Ecommerce	$200.00		$2,822.25
29 JUN 26	To Phone M DONNELLY 04:41PM 29Jun	$200.00		$2,622.25
29 JUN 26	IB TRANSFER 1031046989 TO 303-432-1960838 4:42PM	$1,300.00		$1,322.25
29 JUN 26	CRe8 Finance 780773443	$1,317.68		$4.57
30 JUN 26	IB TRANSFER 1031244812 FROM 303-432-1960838 2:18PM		$180.00	$184.57
30 JUN 26	To Phone PEDRO JAMES DONNE 02:19PM 30Jun	$184.00		$0.57
30 JUN 26	IB TRANSFER 1031254322 FROM 303-432-1960838 2:55PM		$100.00	$100.57
30 JUN 26	To Phone PEDRO JAMES DONNE 02:55PM 30Jun	$100.00		$0.57
01 JUL 26	IB TRANSFER 1031488760 FROM 303-432-1960838 10:45AM		$200.00	$200.57
01 JUL 26	To Phone M DONNELLY 10:45AM 01Jul	$200.00		$0.57
01 JUL 26	IB TRANSFER 1031501254 FROM 303-432-1960838 11:32AM		$70.00	$70.57
01 JUL 26	Brighte Capital 393617	$69.58		$0.99
02 JUL 26	IB TRANSFER 1031830913 FROM 303-432-1960838 9:51AM		$70.00	$70.99
02 JUL 26	IB TRANSFER 1031830964 FROM 303-432-1960838 9:51AM		$5.00	$75.99
02 JUL 26	IB TRANSFER 1031856941 TO 303-432-1960838 11:29AM	$200.00		$124.01DR
02 JUL 26	To Phone PEDRO JAMES DONNE 11:30AM 02Jul	$200.00		$324.01DR
02 JUL 26	To Phone PEDRO JAMES DONNE 11:53AM 02Jul	$270.00		$594.01DR
02 JUL 26	IB BPAY 1031864475 TO LATITUDE GEM VISA 6010732008708482 AT 11:54AM	$350.00		$944.01DR
02 JUL 26	IB BPAY 1031864710 TO humm90 Mastercard 2106158906 AT 11:54AM	$350.00		$1,294.01DR
02 JUL 26	**CARRIED FORWARD**			**$1,294.01DR**

TRANSACTION DETAILS (Cont.)

Date	Particulars	Debit	Credit	Balance
02 JUL 26	**BROUGHT FORWARD**			**$1,294.01DR**
02 JUL 26	IB BPAY 1031864782 TO Amber Electric Pty 200631059 AT 11:55AM	$100.00		$1,394.01DR
02 JUL 26	IB BPAY 1031864848 TO IPSWICH CITY COUNCIL 2058355 AT 11:55AM	$150.00		$1,544.01DR
02 JUL 26	IB BPAY 1031864955 TO URBAN UTILITIES 101125182500002 AT 11:55AM	$100.00		$1,644.01DR
02 JUL 26	To Phone PEDRO JAMES DONNE 11:56AM 02Jul	$100.00		$1,744.01DR
02 JUL 26	IB BPAY 1031866474 TO URBAN UTILITIES 101125182500002 AT 12:01PM	$50.00		$1,794.01DR
02 JUL 26	To Phone PEDRO JAMES DONNE 12:01PM 02Jul	$75.00		$1,869.01DR
02 JUL 26	To Phone M DONNELLY 12:04PM 02Jul	$1,800.00		$3,669.01DR
02 JUL 26	TMR-Product Payt 1062608749	$74.40		$3,743.41DR
02 JUL 26	SALARY SUNRISE SURVEYIN		$4,512.00	$768.59
03 JUL 26	IB TRANSFER 1032126151 FROM 303-432-1960838 8:29AM		$4,755.00	$5,523.59
03 JUL 26	To Phone PEDRO JAMES DONNE 12:00PM 03Jul	$250.00		$5,273.59
06 JUL 26	PERIODICAL PAYMENT TO COMPLETE VARIABLE HL	$4,643.86		$629.73
06 JUL 26	To Phone PEDRO JAMES DONNE 05:27AM 05Jul	$30.00		$599.73
06 JUL 26	To Phone PEDRO JAMES DONNE 11:03PM 05Jul	$15.00		$584.73
06 JUL 26	To Phone PEDRO JAMES DONNE 05:18PM 06Jul Credit	$40.00		$544.73
07 JUL 26	To Phone PEDRO JAMES DONNE 12:18PM 07Jul	$50.00		$494.73
07 JUL 26	To Phone PEDRO JAMES DONNE 02:48PM 07Jul	$35.00		$459.73
08 JUL 26	To Phone PEDRO JAMES DONNE 10:39AM 08Jul	$100.00		$359.73
08 JUL 26	To Phone PEDRO JAMES DONNE 11:15AM 08Jul	$135.00		$224.73
09 JUL 26	To Phone M DONNELLY 11:43AM 09Jul Food	$100.00		$124.73
09 JUL 26	To Phone M DONNELLY 12:45PM 09Jul Shopping	$70.00		$54.73
13 JUL 26	**CLOSING BALANCE**			**$54.73**
	TOTAL DEBITS	$41,037.73		
	TOTAL CREDITS		$38,673.75	
	OFFSET TO LOAN ACCOUNT 432-196083-8 DONNELLYP LINKED:14/10/24			

Important Passcode Safety Notice
This is a reminder on how to keep your passcodes safe, how to report unauthorised use, and your rights under the *Code of Operations – Services Australia*.

Passcode Security Guidelines Summary
Passcodes include your PIN, internet and phone banking passwords, security token codes and one-time passwords.

- Your passcode cannot represent your date of birth or be an alphabetical passcode that is a recognisable part of your name.
- Do not share your passcode with anyone, including a family member, friend or someone who claims to be from the bank.
- Unless you make a reasonable attempt to disguise your passcode or prevent unauthorised access to it, do not keep a record of your passcode on anything you carry with your device or anything that could be lost or stolen.
- Do not act with extreme carelessness in failing to protect the security of your passcodes.

More detailed passcode security guidelines (including in respect of cards, biometrics, security tokens and mobile wallets) are found in your product's *Account Access Conditions of Use* at www.bankwest.com.au.

Liability and how to Report Unauthorised Use

- Your liability for any loss due to unauthorised transactions will be determined by the ePayments Code and not these security guidelines.
- You may be liable for any loss that you have contributed to by not following the passcode requirements.
- Contact us immediately on 13 17 19 if you have experienced any loss, theft or misuse of a device or passcode.

Code of Operation - Services Australia

The Code of Operation has been developed to make sure you can continue to access sufficient income for your living expenses if your account has a negative balance and you don't already have an existing repayment arrangement. If you receive an eligible income support payment while your account has a negative balance then you can still access up to 90% of the payment.

To access these amounts under the Code of Operation, please contact us on 13 17 19. More information about the Code of Operation is available at www.servicesaustralia.gov.au/code-operation.